

# Health & Care Dashboard

## Adult Social Care and Safeguarding

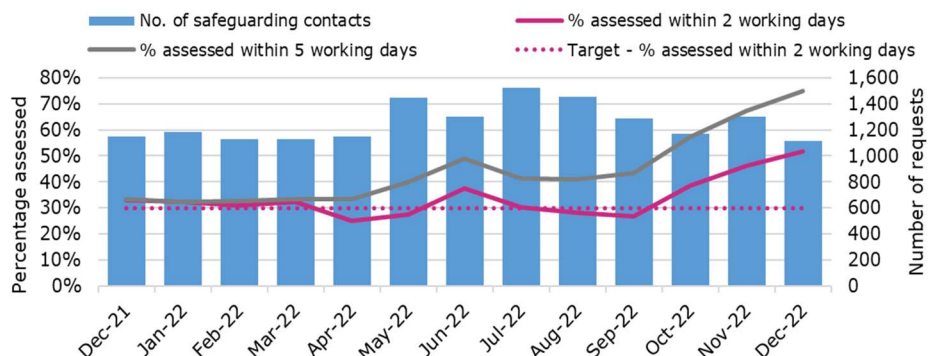
**% of Care Act assessments of new clients completed in 28 days and number of requests received per month**



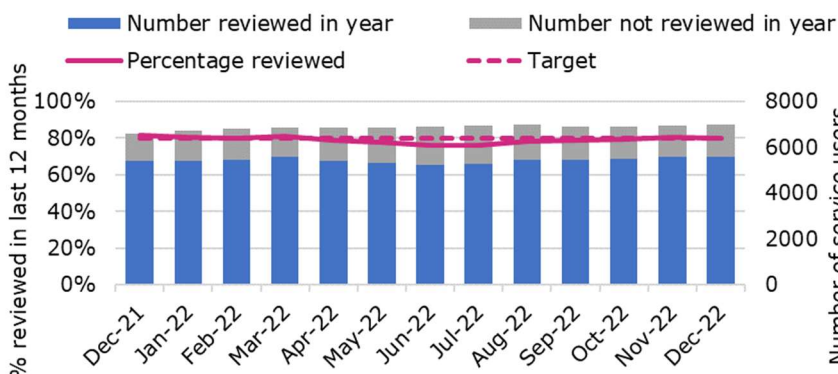
Demand for assessments reduced during Quarter 3. Where assessments are not completed in 28 days, this is usually because they are more complex. The council tracks these individually to ensure that progress is being made to determine appropriate care and support arrangements, and that any risks are being mitigated.

Additional permanent and temporary capacity has been recruited which has helped to improve the percentage of assessments undertaken within both 2 and 5 working days. All contacts continue to be assessed to ensure that the highest risk cases are prioritised immediately.

**% of safeguarding referrals assessed within 2 and 5 working days, and number of requests received per month**



**Overall % and number of people who have been receiving services for 12 months or over, who have had a review in the previous 12 months**

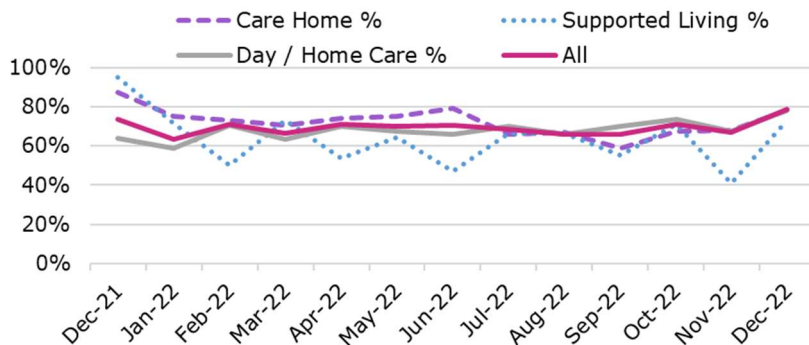


Q3 performance particularly good for Learning Disability and Mental Health reviews. Where people have not been reviewed within 12 months this may be because they were unavailable (for example in hospital) or because of insufficient capacity, which is being addressed. However if overall demand increases, resource may need to be diverted to higher priority work.

# Health & Care Dashboard

## Care Commissioning

**% of brokerage sourced within agreed timescale by service type**

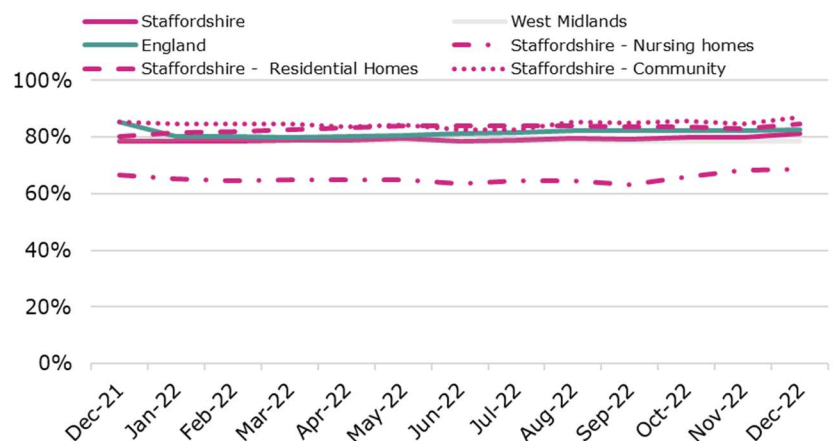


Brokerage referral timeliness has improved and is rated Green for the first time since June 2021.

Source: SCC

The proportion of positive ratings have increased across all provider types.

**% of care providers with CQC ratings of Good or Outstanding by provider type**



Source: SCC and Care Quality Commission

## Public Health and Prevention

**Number of people who have accessed resources promoting independent living and community support, including SCC digital resources and community help points**



Of the 4,596 people who accessed resources in December 2022, 77% (3,550) were unique views of SCC adult social care webpages, 22% (1,011) were unique views of Staffordshire Connects adults homepage and 1% (35) were referred to Community Help Points.

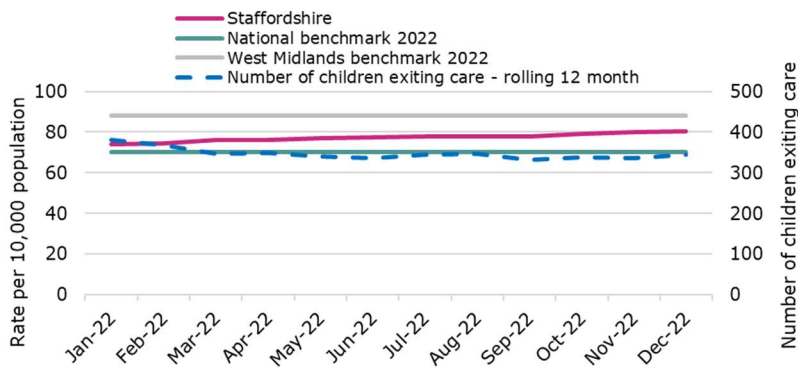
n.b. There are limitations with this data; the actual number accessing digital resources is likely to be higher, as the chart only shows those users that have accepted the website analytics.

Source: SCC

# Children & Families Dashboard

## Safeguarding

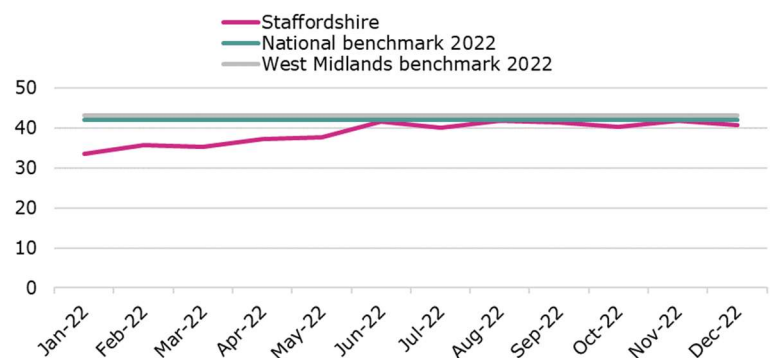
**Rate of children in care (rate per 10,000 population) and number of children exiting care**



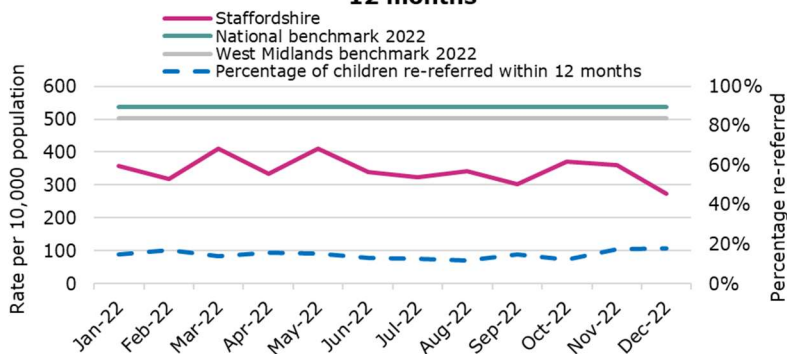
Staffordshire continues to experience increasing demand and complexity of need combined with challenges around recruitment and retention. Plans are now in place to reduce some of the staffing pressures and to strengthen recruitment and retention.

The number of children subject of a Child Protection Plan stabilised during Quarter 3, having risen in the first part of the year. Staffordshire rates remain below recent national and regional benchmarks. Of those children subject of a CPP, 20% have been subject of a plan more than once, compared to 23% nationally and regionally (based on the 2022 benchmarks).

**Rate of children subject of a Child Protection Plan (per 10,000 population)**



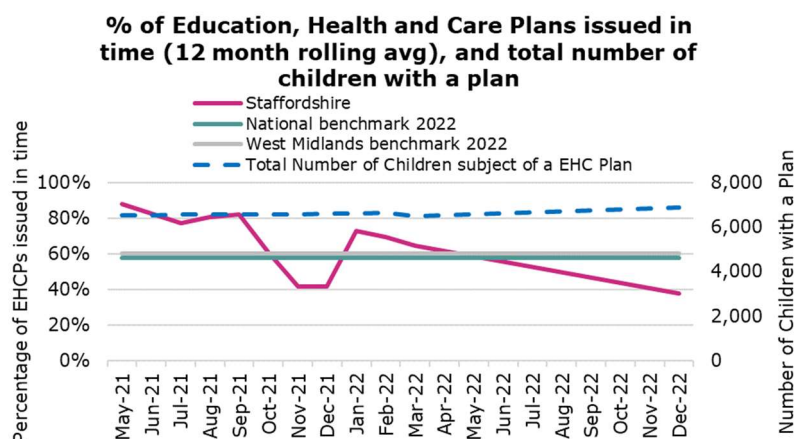
**Rate of children referred, rolling 12 month average (per 10,000 population), and % re-referred within 12 months**



Referrals have reduced over the quarter; at the end of December 2022 they were at the lowest level they had been across the last 12 months.

# Children & Families Dashboard

## Special Educational Needs and Disabilities



Increasing demand continues to impact on Education, Health and Care Plan (EHCP) timeliness. In addition to those C&YP with an existing EHCP, 1,733 requests for assessment were made across the 12 months to 31/12/2022.

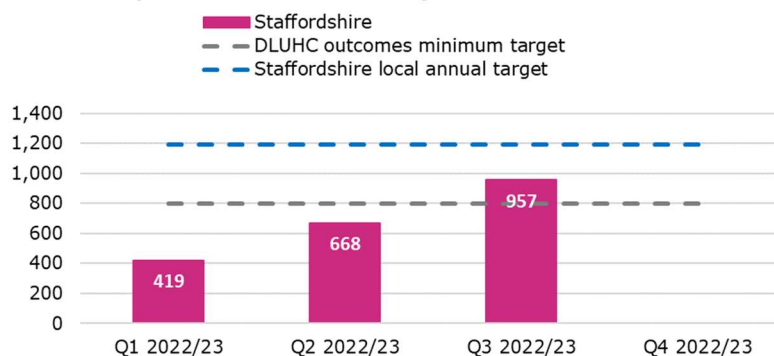
To help mitigate this, funding for additional Educational Psychologist capacity has been secured. Delivery of the SEND Accelerated Progress Plan continues, with recent Ofsted feedback that the authority's progress was on track.

Source: SCC and Local Authority Interactive Tool (LAIT)

## Supporting Families

At the end of Quarter 3, Staffordshire has already achieved the target set by the Department for Levelling Up, Housing and Communities (DLUHC) and is 80% of the way towards a more ambitious local target, which is 50% higher than that set by DLUHC.

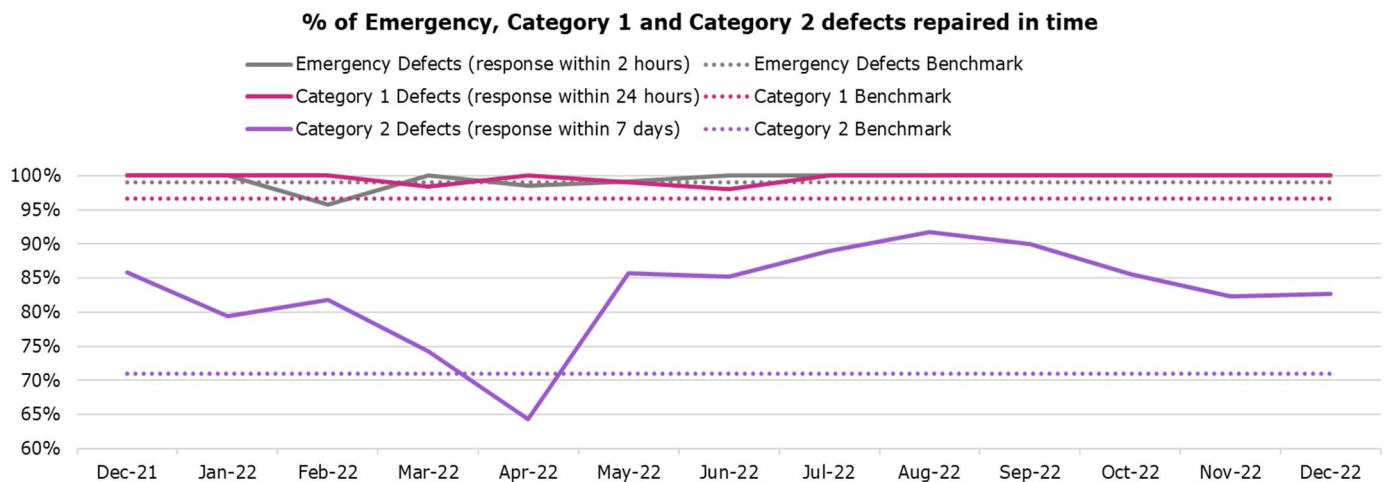
**Supporting Families Programme - Reported successful family outcomes in 2022/23**



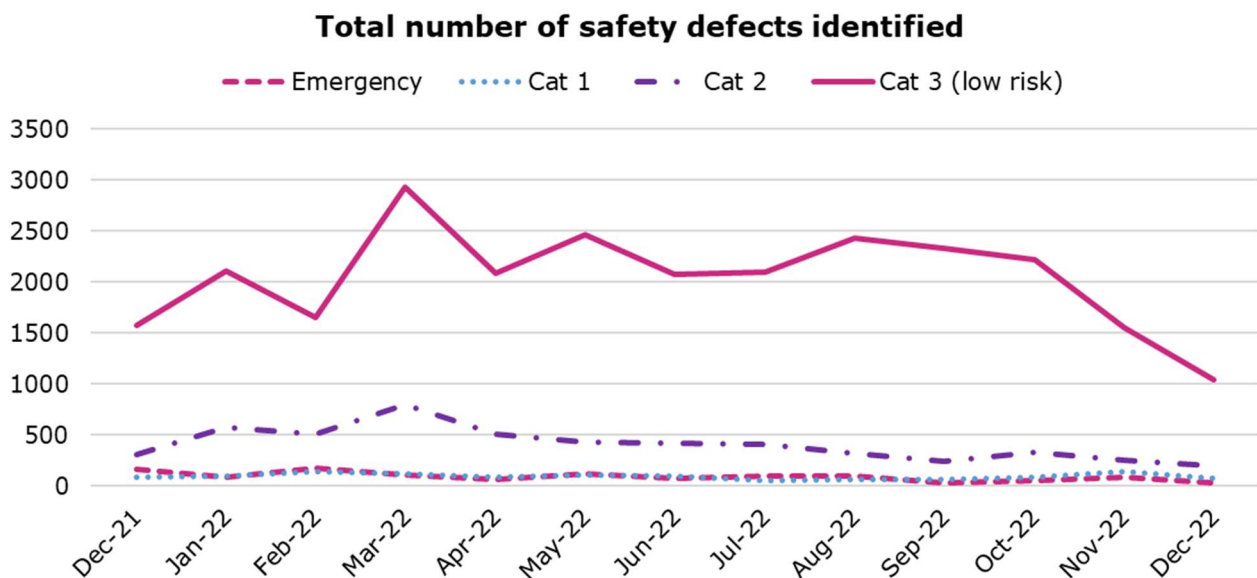
Source: SCC and Department for Levelling up, Housing and Communities

# Economy, Infrastructure & Skills Dashboard

## Highways



Staffordshire's performance continues to be above the benchmarks for all defect repairs.

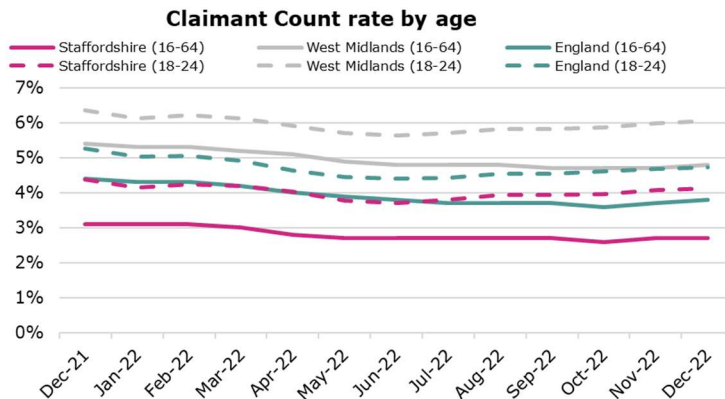


This demand includes all defects identified on the highway in Staffordshire. The number identified each month can vary due to a number of factors. There are typically fewer annual and quarterly planned safety inspections carried out during the winter months (due to the weather conditions), which is likely to have contributed to the dip in the number of identified defects during Quarter 3, similar to previous years. This will continue to be monitored.



# Economy, Infrastructure & Skills Dashboard

## Employment

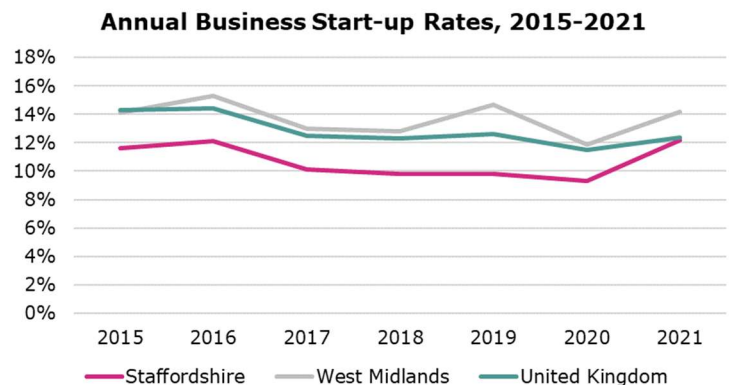


As of December 2022, there were 14,640 claimants in Staffordshire; an increase of 195 claimants compared with the figures reported in Quarter 2 (August 2022). Staffordshire Moorlands records the lowest rate (1.9%), and Tamworth records the highest at 3.5%, which is still below the national position.

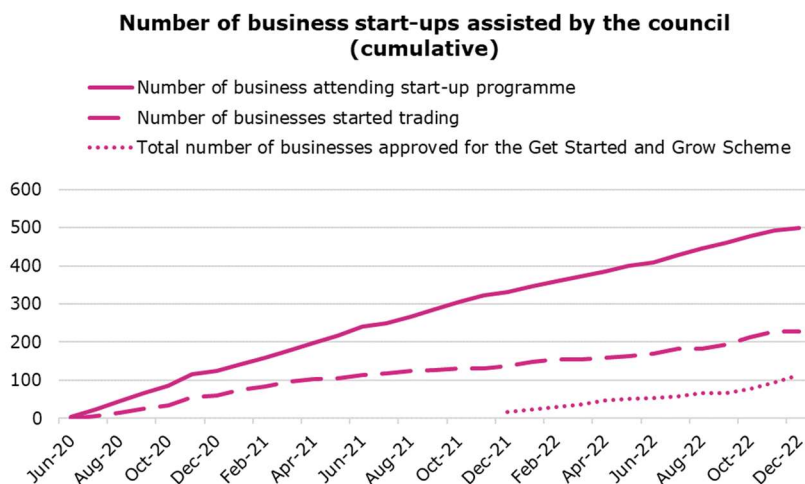
Source: Office for National Statistics

## Business Start-ups

Staffordshire is now in line with the national average for start-ups for the first time, and three-year business survival also remains above the national rate. This positive performance will partly be due to the enabling role that the council has played.



Source: Office for National Statistics – Inter-departmental Business Register (IDBR)

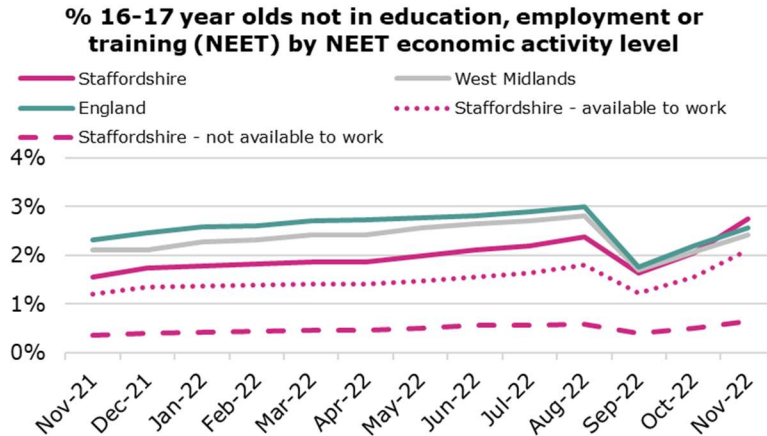


Source: SCC

The top two sectors for businesses attending the start-up programme continue to be 'Retail' and 'Services'. The 'Get Started' scheme expanded in Q3 to include 'Step up' support for businesses aged 2-5 years.

# Economy, Infrastructure & Skills Dashboard

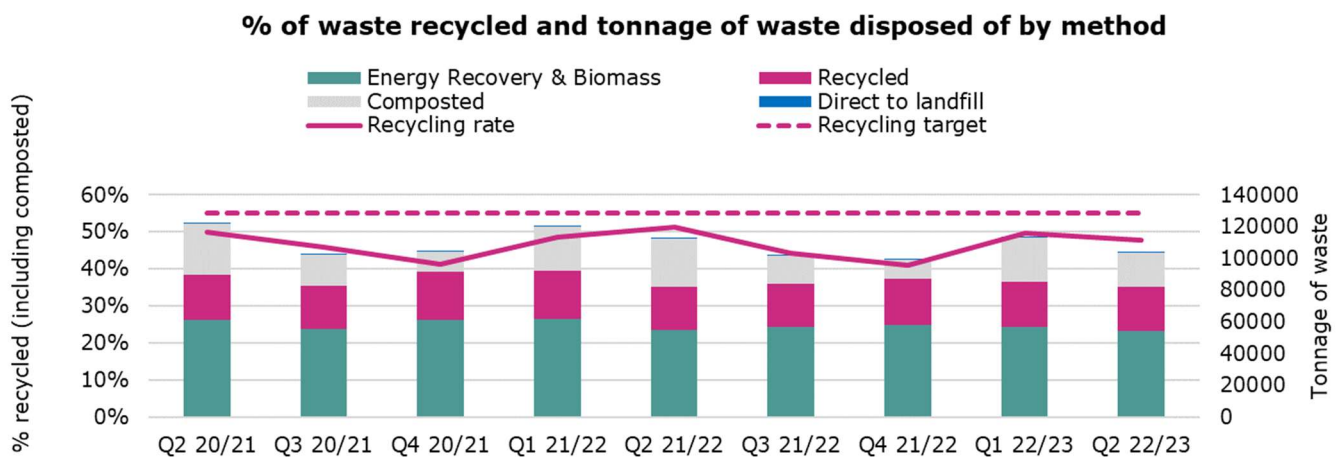
## Skills



It is usual for there to be an increase in NEETs from September as young people leave school on 31 August and are then tracked. The local recent increase is partly due to the number of pupils not returning in Year 13 and an increase in work-based learning opportunities. To improve this measure, Entrust Skills and Employability are tracking young people who are NEET and working to re-engage them. This will continue to be monitored.

Source: National Client Caseload Information System

## Climate Change and Waste



Staffordshire continues to send minimal waste directly to landfill.

Source: SCC

# Corporate Services Dashboard

## Finance

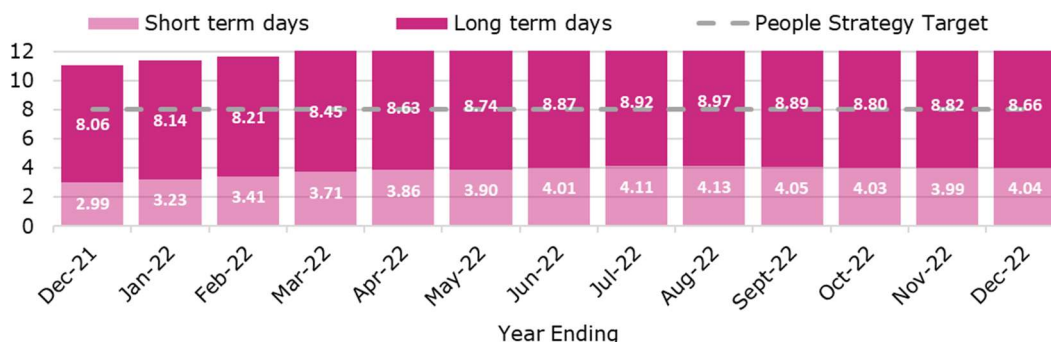
### Revenue outturn forecast variance compared to the overall budget (target no more than +/- 2%)

Quarter 1, 22/23	Quarter 2, 22/23	Quarter 3, 22/23
0.61% (£4m overspend)	1.1% (£6.408m overspend)	1.97% (£11.635m overspend)

Although a 1.97% overspend is acceptable as it is just within the 2% target, there is an £11.635m overspend, which would be £16.135m (2.74%) without the one-off funding allocation which has been awarded.

## Staff Sickness Absence

### Average payroll days lost per employee



There is a continued focus on staff absence levels to help teams improve their days lost to sickness, including working with those service areas experiencing the highest absence levels and promoting best practice absence management.

## Freedom of Information

### Number of FOI requests and % completed within statutory time limit

